



Deerfield Beach, Florida

Pay-by-Plate Parking System FAQs

Q: When are Pay-by-Plate metered locations enforced?

A: Parking areas north of S.E. 1st St. & along Ocean Way, are enforced every day of the week from 6 AM until 12 midnight. (This includes the North Beach Pavilion Lot and the Pier Parking Lot)

A: Parking areas south of S.E. 1st St & along Ocean Way, are enforced every day of the week from 6 AM until 11 PM. (This includes the Main Beach Parking Lot). The parking lot west of A1A and east SE 19TH Av. between SE 5th and SE 6th St. closes at 7PM.

Q: What is the rate?

A: The rates vary in the different zones but the kiosk will always show you the rate for the zone in which you have chosen to park.

- Pier Parking Lot Mon. 6:AM – Friday 4:PM \$3.00/Hour
- Pier Parking Lot (4PM on Friday – Midnight on Sunday) \$4.00/Hour
- North Pavilion Mon. 6:AM – Friday 4:PM \$3.00/Hour
- North Pavilion (4PM on Friday – Midnight on Sunday) \$4.00/Hour
- Remainder of barrier island (beach) Mo-Fr 6:AM-4:PM Friday \$2.00/Hour
- Friday 4:PM – Sunday Midnight \$3.00/Hour
- Pioneer Park Boat Ramp (24/7) \$1.00/Hour

Q: Do Pay Stations accept payment after enforcement hours?

A: No. Pay Stations are pro-rated and will not accept payments that exceed the time period for that specific location. Pay Stations are also programmed to shut off after the enforced time period.

Q: Can you pay with Credit Cards?

A: Yes, the new meters accept Visa, Mastercard, American Express and coins (\$1.00, \$0.50 \$0.25, \$0.10,\$0.05.

Q: Is a receipt issued?

A: Yes, however there is no need to display the receipt.

Q: Do you need to place the receipt on your dashboard?

A: No, the receipt does not need to be placed on your dashboard. Keep it for your records only.

Q: How do you add time to the meter?

A: When paying with coins, time will be automatically added for each coin that is inserted. When paying by CREDIT CARD your initial swipe will charge one dollar. To add time by press the one hour or 15 minute button. You may also use your mobile device to add time to the meter. You can register online

'WAYTOPARK' app.

Q: Do individuals with a disability get free parking?

A: Individuals with disabilities utilizing on-street parking will get the FIRST 4 HOURS FORFREE, however they must register their license plate at the pay station and hang their handicapped placard.

Q: Are the meter screens lit in the evening?

A: Yes, when any button is pressed the screen will light up for the duration of the transaction.

Q: Does the meter accept mixed payments, for example, coins and credit cards?

A: Yes

Q: If a license plate number is entered incorrectly, can it be corrected?

A: Yes, before your transaction is completed you can either use the backspace key to make corrections or cancel the entire transaction by pressing the red "X" button and start over.

Q: Can a ticket be contested?

A: Yes, you must send in a written appeal to the Parking Enforcement Office located at 150 NE Second Ave, Deerfield Beach, Florida. You can see your ticket copy and related pictures at www.Deerfield-Beach.com/paymyticket. Failure to pay or contest a parking citation will result in late fees and court costs.

NOTE: For step-by-step instructions for using the new Pay-by-Plate Meters just visit www.deerfield-beach.com/Parking and view the "How To" video.